

■Check-in

・ Check-in from 15:00 to 23:00 will be done at the dedicated counter on the first floor of the site (Same as the accommodation)

※Depending on the date, **after 17:00 at FamilyMart next to the front instead of the front Check-in may be required.**

※**Check-in is not possible after 23:00.**

・ The entrance door automatically locks from 17:00 until 8:00 in next day

・ If you incorrectly enter the password three times, you will not be able to use it for 3 minutes. After that, please re-enter the password.



■FREE Wi-Fi

ID : angelresortfree PW: 08056519014

*Wi-Fi password is same as telephone number of Vacation Rental.

Please call this phone number when you need during opening hours.



■Check-out

・ Check-out time is 10:00am.

・ Please turn off the lights in the room on your way out

・ Please return the key to the front counter.

・ Please be aware of your check-in / check-out time.

The cleaning staff will come to clean up your room.

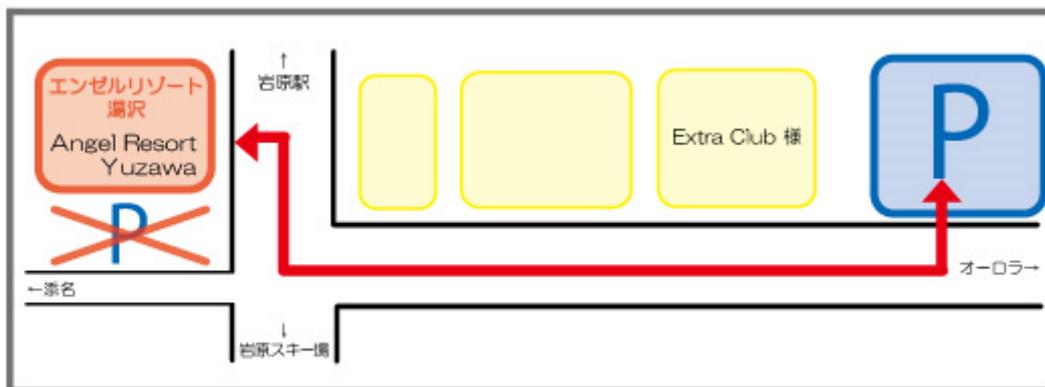
If you lose your room key, you will be required to pay a fine of 10,000 yen.

■Parking

- Free parking is available. Please park at the carpark indicated on the map below.

The parking spaces around Angel Resort Yuzawa are all private owned spaces, so please do not park there.

- Please display your parking certificate in a well-visible place on your dashboard.



■About garbage

- Please use the rubbish bin in your room.

If trash box is full, you can also use the garbage area of this apartment.



- Please separate it when you throw out garbage, per the image below.



Room

■Room

- Shoes are prohibited in the room. Please remove your shoes before entering.
- When entering the room, please check the evacuation route map inside the entrance door
- The rooms are non-smoking. ※ Mansion buildings and on-site premises are also non-smoking.

Those who smoke please go outside from entrance, there is an ash tray on the left side. please dispose of your cigarette butt in the ash tray or bring back.

※Penalties will be charged separately if you smoke inside the building

■Air conditioner and heater

Summer: Please use the window air conditioner. Refer to the attachment for usage

Winter: Please use the baseboard heater. Refer to the attachment for usage

■Electricity

- Please be mindful not to use too much electricity. Because the breaker will trip.
The breaker is in the toilet room. Please fix it yourself.

■Home electronics

- Please handle the home electronics in the room with great care to prevent any damage.
- Please be mindful not to use the home electronics too much and incorrectly

■Internet

- Free Wi-Fi is available for use in the lobby on the first floor. A password is not required.
- Pocket Wi-Fi is free, too. The password can be found on the Pocket Wi-fi device.

■Kitchen

- You can use the cooking heater.
(Please ask staff for cooking utensils)
- Disposable spoons and forks are available.
- Plates and glasses are not disposable.
- **We have kitchen items and tools for lending, come To counter desk when you need. After using kitchen items and tools, wash them and leave in room.**



■Amenities

- The following amenities are available:
[Bath towels, face towels, shampoo, conditioner, body soap, toothbrush]
hair combs, shaving razors and slippers are available at the front counter.

■Room Bath

- **If you use too much hot water in the bath of your room, the water will stop. Hot water runs out for 2 baths or 2 hours shower.**
- Be sure to close the door and turn on the ventilator when taking a shower, because there is a possibility that the fire alarm will trigger due to steam or smoke.

■Toilet

- Please do not flush anything other than toilet paper.

■Bed

- Please do not jump on the bed.
- Please be mindful not to soil the bed sheets and mattress.

■Furniture

- Please be mindful not to soil or damage the furniture.

■Pets

- Pets are not allowed inside the building.

■Other rules

- Please do not bring people who are not registered guests into the apartment.
- Please do not have a party or play loud music in the room.
- It is prohibited to bring in and use drugs.
- Please refrain from burning incense or spraying anything with a strong scent in the room.
- Please refrain from removing furniture and fixtures from the room.

■environment

Because our apartment building is surrounded by nature, there is a risk of insects entering your room.

To prevent attracting insects...

- ①close the curtain so that the light does not leak out
- ②When going out,turn off the light in the room

■About Forgotten Items

- We will discard any food and drink items that are left in your room.

Other forgotten items will be disposed of within approximately 2 weeks to 1 month.

■Compensation costs

- Key (lost or not returned): 10,000 yen
- Please note that an additional charge may be billed if furniture or fixtures are damaged.

About use inside the hall

■Public Bath

- 2nd floor. Guests can use the public bath.
- *Hours of operation are 16:00-24:00 from Monday to Saturday.
9:00-24:00 on Sunday and holiday.
- * One hour before the end time (23:00), heating of the hot spring will be stopped. Please go to bath earlier. Thank you.
- Sauna and water bath are open only on Saturday.
- Please bring towel and hair dryer from your room.
- If you have tattoos, you will not be allowed to enter public bath.
- **This apartment is not only for guests but also owners who live, please follow manners.**

■Vending machine

- 2nd floor. A vending machine is located in the designated area. *Soft drinks only.

■Coin operated washers and dryers

- 2nd floor. Washers are available to use free of charge. (Five washers)
- Dryers are available to use for 100 yen for 15 minutes. (Three dryers)
- Clothes detergent is 100 yen for each load.

■Play room

- 1st floor. There is table tennis and billiards. (¥500/hour)
- Available time is from 8:00am to 23:00pm.
- Please reserve at the counter.
- Last reservation accepted until 17:00